

आर एम एम कृष्णा R.M.M. KRISHNA

प्रधान महाप्रबंधक Principal General Manager  
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**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. PGM BGTD/Staff & Genl/2017-18/

Dated at BG-1 the, 8<sup>th</sup> September 2017.

**LETTER OF APPRECIATION**

Dear Smt. Sareeta Nayak,

*I would like to place on record my appreciation for the amazing work done by you and your team for restoring the FTTH connections which encountered a critical outage throughout Bengaluru due to malicious traffic generated during last week of August 2017. This has affected all the Alphion OLTs across the country. During this crisis situation, the NIB team did an outstanding job of stepping to the challenge and restoring the services to normalcy with amazing agility & ownership.*

*Your diligence, self-motivation & focus has been a source of motivation for the rest of the team as we see a positive air in the organization. We hope that the positivity flows into every day work and subsequently to new projects as well. I place on record the excellent efforts by your team. I am sure you will continue to perform with the same zeal & enthusiasm in the forthcoming days also.*

*Thank you again for all your efforts since you worked weekend as well.*

With best wishes,

Yours sincerely,

(R.M.M. KRISHNA)

Smt Sareeta Nayak,  
Sub Divisional Engineer (NIB)  
Bengaluru Telecom District.

*Connecting India*

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