

ಭಾರತ್ ಸಂಚಾರ್ ನಿಗಮ್ ಲಿಮಿಟೆಡ್

भारत संचार निगम लिमिटेड
BHARATH SANCHAR NIGAM LIMITED



ಮುಖ್ಯ ಮಹಾಪ್ರಬಂಧಕರ ಕಾರ್ಯಾಲಯ

मुख्य महाप्रबंधक का कार्यालय
O/o CHIEF GENERAL MANAGER

(ಭಾರತ ಸರ್ಕಾರದ ಉದ್ಯಮ ಭಾರತ ಸರ್ಕಾರ ಕಾ ಉದ್ಯಮ A Government of India Enterprise)

ಕರ್ನಾಟಕ ದೂರಸಂಪರ್ಕ ವೃತ್ತ, ನಂ.1, ಸ್ವಾಮಿ ವಿವೇಕಾನಂದ ರಸ್ತೆ, ಹಲಸೂರು, ಬೆಂಗಳೂರು - 560 008

कर्नाटक दूरसंचार परिमंडल, नं.1, स्वामी विवेकानंद रोड, हलसूरु, बेंगलूरु - 560 008

Karnataka Telecom Circle, No.1, Swamy Vivekananda Road, Halasuru, Bengaluru - 560 008

REMINDER II

To

1. PGM BG TD
2. GM TD BELGAUM/BELLARY/CHIKMAGALUR/DAVANGEWRE/GULBARGA/KARWAR/MANGALORE/MANDYA/RAICHUR/SHIMOGA/TUMKUR
3. TDM BIADR/MADIKERI
4. GM, Mobile Services, Halasuru, Bengaluru-8

No.SR/SG/2014/Rlgs. dated at Bengaluru-8, the 16/04/2015.

Sub: Regarding Grievance Redressal procedure and formation of Staff Grievance Cell in each Circle/SSAs.

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Kindly refer to this office letter of even No. dated 17.10.2014 and reminder dated 13.01.15 wherein BSNL Corporate Office, New Delhi letter No.33-7/2014-BSNL(SG)/815 dated 17.10.2014 was forwarded.

It is requested **to set up Staff Grievance Cell immediately** wherever the same has not been formed as per BSNL, CO New Delhi letter No. 1-2/2004-SG dated 19.10.2004 along with details of designated SGO (viz. Name, Designation, Landline Telephone Number, Mobile Number and Email ID).

If already a Staff Grievance Cell is formed in your SSA/Unit, the above information may be sent to this office to send compliance report to BSNL CO New Delhi.

Asst. General Manager (SGO),
for Chief General Manager Telecom.,
Karnataka Circle, Bengaluru.

Encl : As above