



# ALL INDIA GRADUATE ENGINEERS & TELECOM OFFICERS ASSOCIATION

**Circle President**

**ASHOK Y SHIGLI**

*Mobile: +91-9449857589*

*E-mail: ashokshigli@yahoo.com*

**Circle Secretary**

**SUNDAR RAJU**

*Mobile: +91-9449067612*

*E-mail: sundarraju.bsnl@gmail.com*

**Ref No: CIRCLE/AIGETOA/CHQ/14-15/10**

**DATED 22/10/2014**

To

**The GM, MPLS, STSR**

**Bangalore**

**Sub:** Regarding Posting/Nomination of Staff Grievance Officer under GM MPLS NOC, Bangalore

**Ref:**

1. BSNL order vide No 1-2/2004-SG dated 19<sup>th</sup> October, 2004
2. F.No 33-7/2014-BSNL(SG)/815 dated 17.10.2014

**Respected Sir,**

Executive association in CPSE's is basically to represent cadre issues and seek redressal but there are various individual grievances arising out of the implementation/non-implementation of the policies/rules or decisions of the organization. It is very much for individual officers to find the proper person/platform to represent his grievance and get it resolved. Such individual grievance not only force them to bear loss for other's mistake but also adversely effects the performance of employee towards the company and becomes the reason for local conflict/litigation. Due to absence of individual grievance redressal mechanism in MPLS NOC, STSR, Bangalore, authorities at field units are free to victimize and stop benefits of individuals as per there whims and fancy.

It is to recall that BSNL has circulated order containing procedure/guidelines for staff grievance redressal vide letter mentioned in reference-1 above (Annexure 1) and recent letter from SGO/Chief Liaison Officer corporate office, vide letter mentioned in reference-2 above ( Annexure 2) with instruction to appoint Staff Grievance Officer at every Circle/SSA units. There are several grievances in respect of individual executives under your jurisdiction, pending since long time due to absence of any such mechanism of grievance redressal in GM MPLS NOC, STSR Bangalore area.

Please nominate/appoint a Staff Grievance officer (SGO) so that justice can be delivered in timely manner to every individual officers/staff of the company.

Sincerely yours

-Sd

**Sundar Raju**  
**Circle Secretary**

**Copy To:**

1. CGM STR, Chennai